

**CAM Application Refresh – Application Demonstration – Session One**  
**WebEx/Conference Call**  
**March 4, 2015**  
**2:00 p.m. – 4:00 p.m. EST**

## Meeting Description

PJM is working to refresh our online tools to address security, maintenance, and to provide an improved user experience for our members. The Customer Account Manager (CAM) tool is undergoing a refresh at this time. This meeting will provide a demonstration of the CAM refreshed application known as Account Manager. The new functionality will include New User Registration, CAM Dashboard page, CAM Add New User, CAM User Search page, and CAM My Company page.

## Meeting Agenda

1. Introductions
2. New User Registration
3. CAM Dashboard page
4. CAM Add New User
5. CAM User Search page
6. CAM My Company page
7. Questions
8. Closing Remarks

\*This meeting will reoccur in the same format on March 10, 2015.

## Future Meeting Dates

March 10, 2015

2:00 p.m. – 4:00 p.m.

Webex/Conference Call

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### Anti-trust:

You may not discuss any topics that violate, or that might appear to violate, the antitrust laws including but not limited to agreements between or among competitors regarding prices, bid and offer practices, availability of service, product design, terms of sale, division of markets, allocation of customers or any other activity that might unreasonably restrain competition. If any of these items are discussed the chair will re-direct the conversation. If the conversation still persists, parties will be asked to leave the meeting or the meeting will be adjourned.



# Agenda

**Code of Conduct:**

As a mandatory condition of attendance at today's meeting, attendees agree to adhere to the PJM Code of Conduct as detailed in PJM Manual M-34 section 4.5, including, but not limited to, participants' responsibilities and rules regarding the dissemination of meeting discussion and materials.

**Public Meetings/Media Participation:**

Unless otherwise noted, PJM stakeholder meetings are open to the public and to members of the media. Members of the media are asked to announce their attendance at all PJM stakeholder meetings at the beginning of the meeting or at the point they join a meeting already in progress. Members of the Media are reminded that speakers at PJM meetings cannot be quoted without explicit permission from the speaker. PJM Members are reminded that "detailed transcriptional meeting notes" and white board notes from "brainstorming sessions" shall not be disseminated. Stakeholders are also not allowed to create audio, video or online recordings of PJM meetings.