

PAI UNIT SPECIFIC REQUEST LOGIN INSTRUCTIONS

1. Click on the "PAI Unit Specific Request" link below:
<https://connect.pjm.com/PAI/SitePages/Home.aspx>

Alternatively, access the site from the Winter Storm Elliott Info page:
<https://www.pjm.com/markets-and-operations/winter-storm-elliott>.

The screenshot shows the PJM website's "Winter Storm Elliott Info" page. The navigation bar includes "about pj m", "training", "committees & groups", "planning", and "markets & operation". The left sidebar menu lists categories such as "Operational Data", "Winter Storm Elliott Info", "Data Directory", "Interregional Data Map", "PJM Tools", "Energy Market", "Capacity Market (RPM)", "Financial Transmission Rights", "Ancillary Services", "Emissions", "Demand Response", and "Billing, Settlements & Credit". The "PAI Unit Specific Request Process" and "PJM Connect" links are highlighted with a red box and a red arrow. The main content area displays the title "Winter Storm Elliott Info" and text describing the storm's impact on PJM operations in Dec. 23-25, 2022, including information on performance, emergency procedures, and frequently asked questions.

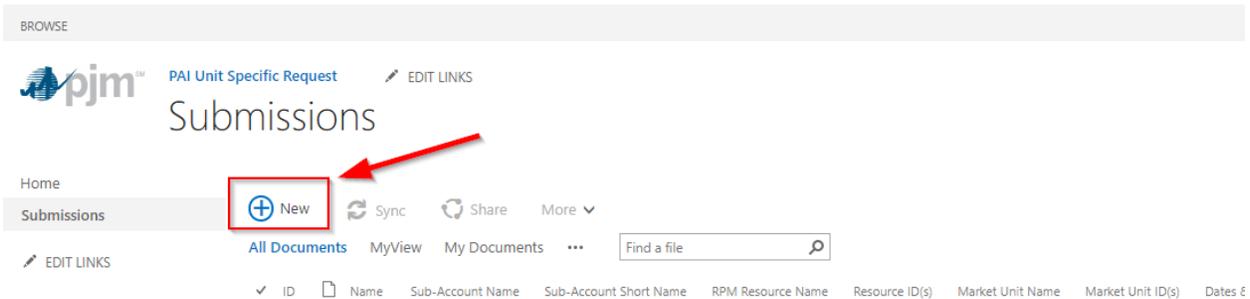
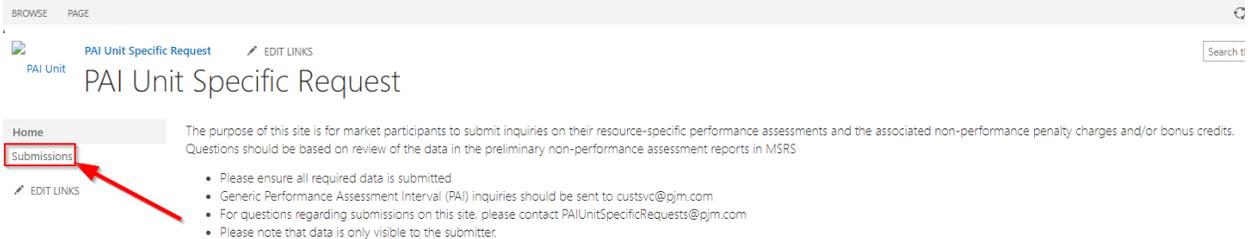
2. Enter your credentials to log into Single Sign-On via the web browser.

Sign In

[Forgot password](#) | [Register](#)

NOTICE: This system and the information processed or contained within is for the use of authorized users only. At any time, and for any lawful purpose, PJM may monitor, intercept, record and search any communications or data transmitted or stored on this information system. At PJM's sole discretion, PJM may disclose pertinent information to the U.S. Government and its authorized representatives to protect the security of critical infrastructure and key resources, ensure information security, or to comply with any applicable law, regulation, legal process, or enforceable governmental request. User expressly consents to the terms and conditions contained in this notice. User has no reasonable expectation of privacy regarding communications or data transmitted or stored on this information system. Unauthorized use of this system may be subject to criminal prosecution or civil proceedings.

- Once you have successfully logged in, you will be directed to the PAI Unit Specific Request homepage below. You can submit a request by click **Submission** button from the left pane. And then click on **New** button. Once you entered all required fields, click on **Submit** button to complete the submission.



- If you successfully log into your account, but are not directed to the PAI Unit Specific Request homepage, you have not been granted access to the PAI Unit Specific Request site yet. Please notify your PJM contact or Sharepoint_support@pjm.com so your access can be provisioned. Then proceed to Step 6.
- If you do not have a PJM Single Sign-On username, navigate to <https://accountmanager.pjm.com/accountmanager/pages/public/new-user.jsf> to create an

account. Once the account is created, an email will be sent to the email address that you provided asking for a password. Please click the link in the email to set your password. After your password is set, notify your PJM contact so that your access can be provisioned.

6. You will be notified by an email once your PAI Unit Specific Request homepage access has been granted. Go back to Step 2 to log in. If you still experience issues, please email Sharepoint_support@pjm.com for assistance.