

Settlement C Causes

- Interval meter failures (i.e., one phase drops out, data unavailable, etc.)
 - Missing data causing estimation / incorrect estimation
- Interval meter set up/modified in the field but not within settlement system (communication failure)
 - Particularly with complex arrangements (i.e., NEM, large commercial/industrial, etc.)
- Incorrect meter programming
 - Particularly with NEM customers
- AMI metering installed but not activated for billing (process delays)
- Customer billing system (system of record) providing incorrect data
 - Supplier assignment, effective dates/drops, non-interval load data
- Enrollment errors / slamming
- System failures (usually corrected in the 60-day reconciliation)
- Customer meter estimation for more than two read cycles
- Erroneous data that is missed by High/Low threshold checks