

## Comprehensive Review of Demand Response Training Material and Courses

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- Demand Response has gone through a lot of changes in the past few years
  - Products introduced and retired
  - Capacity Performance
  - M&V changes
  - New DR Hub system
- Time to do a comprehensive review of training material and courses that are offered to make sure they're up-to-date and meet the needs of our members
- Need input from members



- Training slides split into 3 areas:
  - Load Management
    - Overview
    - Registrations
  - Energy
  - Ancillary Services
- Training courses:
  - Load Management Registrations
  - Demand Response (all aspects)
- Certification Courses:
  - Ancillary Services
  - Load Management



- Course considerations:
  - Format just theory, how/where to accomplish task, hands-on DR Hub exercises, hands-on calculations
  - Length 2 hour chunks by Webex, all day class in person, 2 day class in person
  - Depth of material for a new person, for an experienced person
  - Continuing Education Hours (CEH)
  - Value of CSP certification

PJM will be sending out a training survey to get member input



Your thoughts on DR training needs.....

Content Who What When How

Courses Who What When How

