Comprehensive Review of Demand Response Training Material and Courses

Demand Response Subcommittee
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Re-evaluate Training and Courses

• Demand Response has gone through a lot of changes in the past few years
  – Products introduced and retired
  – Capacity Performance
  – M&V changes
  – New DR Hub system
• Time to do a comprehensive review of training material and courses that are offered to make sure they’re up-to-date and meet the needs of our members
• Need input from members
Current Training and Courses

• Training slides split into 3 areas:
  – Load Management
    • Overview
    • Registrations
  – Energy
  – Ancillary Services

• Training courses:
  – Load Management Registrations
  – Demand Response (all aspects)

• Certification Courses:
  – Ancillary Services
  – Load Management
Course Offering Considerations

• Course considerations:
  – **Format** – just theory, how/where to accomplish task, hands-on DR Hub exercises, hands-on calculations
  – **Length** – 2 hour chunks by Webex, all day class in person, 2 day class in person
  – **Depth of material** – for a new person, for an experienced person
  – **Continuing Education Hours** (CEH)
  – **Value of CSP certification**

PJM will be sending out a training survey to get member input
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