Proposed Business Rules to resolve Duplicate DR Registrations

1. When CSP submits registration, PJM will notify CSP through eLRS if the registration includes a duplicate EDC account number. Registration may only be submitted when there is an effective contract with the customer for the term and product on the registration.

2. CSP will check their records to ensure they have an effective agreement to support the registration and contact customer as appropriate before they submit the registration. CSP is required to affirm they would like to submit the duplicate registration.

3. PJM will notify each CSP of the duplicate registration and request each CSP to contact the end use customer to make a decision within 5 business days if they would like to maintain the CSP registration.

4. CSP will go into eLRS if the customer has selected them and affirm that customer has chosen CSP and that CSP has effective agreement with customer for registration product and term.

5. If both CSPs do not affirm that registration should be maintained before the end of the 5th business day then PJM will terminate both registrations

6. If both CSPs affirm that registrations should be maintained before the end of the 5th business day then PJM will terminate both registrations. CSPs should communicate with customer to resolve duplicate registration issue and when resolved may resubmit the registration.

Outstanding Questions:

A) Do we want to handle rules different for emergency vs economic registration? Discuss at DRS.