



PJM Communications

As of June 11, 2024

- Timeline update for receiving communications

Ensuring a Reliable Energy Transition

Who We Are

Member Services

Careers

Newsroom

Communications

Contact Directory

Community Impact: A Culture of Caring

Advanced Technologies & Innovation

[Home](#) > [About PJM](#) > [Communications](#)



CONTACT INFORMATION



(866) 400-8980
(610) 666-8980
[Member Relations](#)

Communications

Website Resources



Email Lists

Manage all your email communications with PJM.



Member Community

Through the Member Community, members are able to find answers to their questions, get the information they need when they need it, and resolve issues quickly and efficiently.



Newsroom

Read the latest announcements and news releases.



RSS Feeds

Subscribe to PJM news, website updates and more via your news reader.

<https://www.pjm.com/about-pjm/communications>

- Email Lists – Manage all your email communications with PJM
 - Tool Related
 - Technical Notifications (aka TechNotify) includes ALL technical related communications
 - Individual Tool Updates are based on your Account Manager tool access
 - Other Technical Options: Customer Information, PJM.com Website Updates
- Others: Member Community, Committees, RSS Feeds, etc

NOTE: Must have a PJM user account

Email List Update [Form](#) Email Lists

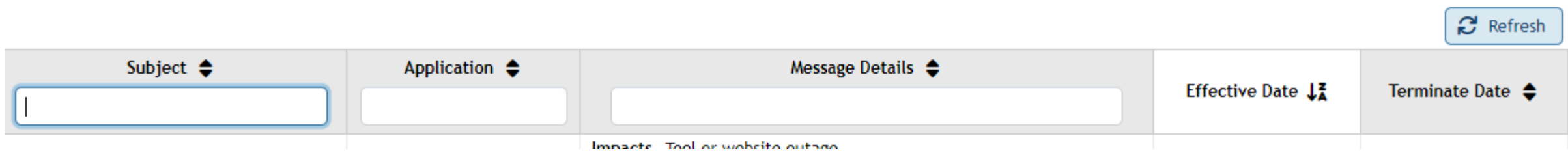
- Used for email subscriptions that are **not** public
- In order to request to be added to a mailing list, you must provide the name of the mailing list you want
- This does not include Tool related communications

NOTE: Must have a PJM user account

- Based on stakeholder feedback PJM is streamlining the times at which we send communications for scheduled tool maintenance and outages.
- Notifications will go out approximately at 11:30 a.m. or 3:30 p.m. (EPT) rather than randomly throughout the day.
- This does **not include emergency** technical-related communications (i.e. issues with a tool or application)

Messages Tool

- [Messages](#) is a tool used by members to view updates and important messages regarding PJM tools.
- PJM user account not needed.
- Search availability by subject, application, etc...



The screenshot shows a search interface for the Messages Tool. It features a horizontal bar with several search criteria: 'Subject' with a dropdown arrow, 'Application' with a dropdown arrow, 'Message Details' with a dropdown arrow, 'Effective Date' with a dropdown arrow and a list icon, and 'Terminate Date' with a dropdown arrow. Each criterion has a corresponding text input field. To the right of these fields is a 'Refresh' button with a circular arrow icon. Below the 'Message Details' field, the text 'Impacts Tool or website outage' is partially visible.

Upcoming Changes

- The Upcoming Change [page](#) provides a list of planned outages to PJM tools, websites and apps as well as delayed data or report deadlines.
- PJM user account not needed.

- Tool or Application Notifications
 - Log into Account Manager and remove your access
 - Request your Company Account Manager (CAM) to remove your access
- Other Notifications
 - Update your “My Email Lists” by “unchecking” what you are subscribed to at: <https://www.pjm.com/mypjm/newsletters.aspx>
- Contact custsvc@pjm.com with any questions/issues.

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Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID
THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com

