





Communities Roadmap

As of April 17, 2023

- Demo for Officer Certification Form Updates on Membership Management Community

	2023										
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Nov	Dec
Member Community											
Planning Community											
Membership Management Community					 Officer Certification Form Production Release: TBD						

Legend

-  Start Date
-  End Date

Membership Management Community

- Annual Member Recertification
 - Officer Certification Forms Update – 2 new forms to fill out via community before DocuSign is initiated

Demo: April 17, 2023

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Communities



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID
THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com





Product Details

The [Member Community](#) allows members to find answers to their questions, get the information they need when they need it, and resolve issues quickly and efficiently.

Key Product Features

- Research topics quickly and easily
- Submit questions, issues and requests to PJM
- Track the real-time status of your requests
- Initiate various processes for demand bid, generation transfers, etc.

The [Planning Community](#) will allow Transmission and Generation Owners to find information and collaborate with other users and PJM subject matter experts about Planning initiatives, proposal windows and process questions. Discussions are based on Planning topics.

Key Product Features

- Moderated discussion boards
- Research topics quickly and easily
- Submit questions, issues and requests to PJM

The [Membership Management Community](#) will allow companies to submit application information for PJM membership and maintain member level contact information.

Key Product Features

- **Application**
 - Track the real-time status of your membership application
 - Submit documentation for application
- **Contact Management**
 - Maintain member level contact information for certain roles identified by PJM
- **Maintenance**
 - Track the real-time status of your membership requests
 - Initiate membership related requests such as name change, withdrawal, etc. via the community
 - Complete membership recertification tasks