Communities Roadmap

As of March 13, 2023

- Demo for Officer Certification Form Updates on Membership Management Community

2023											
Jan	**Feb**	**Mar**	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sep**	**Nov**	**Dec**
Member Community											
Planning Community											
Membership Management Community		Officer Certification Form **Production Release:** TBD									

Legend
- Start Date
- End Date

Membership Management Community

- Annual Member Recertification
  - Officer Certification Forms Update – 2 new forms to fill out via community before DocuSign is initiated

Demo: March 13, 2023

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Communities

Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

PROTECT THE POWER GRID
THINK BEFORE YOU CLICK!

Be alert to malicious phishing emails.

pjm

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com

Product Details

The [Member Community](#) allows members to find answers to their questions, get the information they need when they need it, and resolve issues quickly and efficiently.

Key Product Features

- Research topics quickly and easily

- Submit questions, issues and requests to PJM

- Track the real-time status of your requests

- Initiate various processes for demand bid, generation transfers, etc.

The [Planning Community](#) will allow Transmission and Generation Owners to find information and collaborate with other users and PJM subject matter experts about Planning initiatives, proposal windows and process questions. Discussions are based on Planning topics.

Key Product Features

- Moderated discussion boards

- Research topics quickly and easily

- Submit questions, issues and requests to PJM

The [Membership Management Community](#) will allow companies to submit application information for PJM membership and maintain member level contact information.

Key Product Features

- Application
  - Track the real-time status of your membership application
  - Submit documentation for application

- Contact Management
  - Maintain member level contact information for certain roles identified by PJM

- Maintenance
  - Track the real-time status of your membership requests
  - Initiate membership related requests such as name change, withdrawal, etc. via the community
  - Complete membership recertification tasks