



# Account Manager, Bulletin Board, Data Viewer, Messages, Resource Tracker, Tools Home and Voting Roadmaps

As of June 14, 2022

- Added Account Manager enhancements release information.
- Updated Voting enhancements release information.

Product - Action Required	Deadline	Who May Be Affected
Voting (Train) – Users should review release information	<b>June 13</b> <b>2 p.m. – 5 p.m.</b>	Voting tool users
Voting (Production) – Users should review release information	<b>June 15</b> <b>6 p.m. – 8 p.m.</b>	Voting tool users



Product - Action Required	Deadline	Who May Be Affected
Account Manager (Train) – Users should review release information	<b>July 21</b> <b>6 p.m. – 8 p.m.</b>	Account Manager tool users
Account Manager (Production) – Users should review release information	<b>July 28</b> <b>6 p.m. – 8 p.m.</b>	Account Manager tool users



Action Required	Deadline	Who Is Affected
Validate users, user access, and user relationship to main (Member) account	<b>August 31</b>	Company Account Managers (CAMs) – Account Manager



2022												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Account Manager		◆	◆	◆			◆ ◆					
	Switchover: Feb 16		User Certification Enhancements: Train Mar 30, Production Apr 6				Enhancements: Train Jul 21, Production Jul 28					
Bulletin Board		◆										
	Switchover: Feb 16											
Data Viewer												
Tools Home		◆										
	Switchover: Feb 16											

\* Tentative

Legend

- Start Date
- ◆ End Date



2022												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Messages		◆ Switchover: Feb 16										
Resource Tracker		◆ Switchover: Feb 16										
Voting	◆ Prod: Jan 13 ◆ Train: Jan 6		◆ ◆ Train Mar 31, Production Apr 7			◆ ◆ Train Jun 13, Production Jun 15						

**Legend**

- Start Date
- ◆ End Date



## Active Voter

- When a user logs into the Voting Application, they will have to register as the active voter for a meeting. Previously, the first user who logged in was automatically logged in as the active voter

## Roster Management

- Enhanced User Interface with a Wizard format to make it easier for the Roster Managers to manage the contacts for any given roster for which they are the Roster Manager
- Enabled advanced reporting to review information for rosters that the Roster Manager manages
- New Roster Request Workflow
- Ability to duplicate an existing Roster



## New Features

- Tab through fields in using the keyboard.
- Search for a user by email and company domain.
- Update a user's first name.

## New Displays

- Now displaying Company Information – Company Type, Company Sub-Type, Line of Business, Sector and Market Participant.

## Account Manager User Certification

- CAMs will be asked to validate all users, review user access, and establish a relationship (agent, vendor, employee) between users and the main (Member) account
- 60 day window to complete: June 30 to August 31 in Production
- Details available in [Manual 33](#), section 5.1.8
- [User guide](#) available on Account Manager webpage of PJM.com

## Train Environment

- June 14 to June 29

## Training/Demo for CAMs\*

- June 15: 10 a.m. to 11 a.m.
- June 20: 1:00 p.m. to 2:00 p.m.
- July 7: 10:30 a.m. to 11:30 a.m.

\*Training sessions are scheduled as Special Sessions of the Tech Change Forum and are open for Registration

\*Sessions will be recorded and posted on PJM.com

## Open House Sessions

- July 12: 1 p.m. to 3 p.m.
- July 21: 10 a.m. to 12 p.m.
- July 26: 1 p.m. to 3 p.m.
- August 5: 10 a.m. to 12 p.m.
- August 11: 1 p.m. to 3 p.m.
- August 18: 10 a.m. to 12 p.m.
- August 25: 1 p.m. to 3 p.m.
- August 30: 1 p.m. to 3 p.m.

Facilitator:

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SME:

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**Account Manager, Bulletin Board, Data Viewer, Messages,  
Resource Tracker, Tools Home and Voting**



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

[custsvc@pjm.com](mailto:custsvc@pjm.com)

**PROTECT THE  
POWER GRID  
THINK BEFORE  
YOU CLICK!**



Be alert to  
malicious  
phishing emails.

**Report suspicious email activity to PJM.**  
(610) 666-2244 / [it\\_ops\\_ctr\\_shift@pjm.com](mailto:it_ops_ctr_shift@pjm.com)





# Product Details

[Account Manager](#) is used to create accounts and request and grant access to PJM's tools and website.

## **Key Product Features**

- Grants access to PJM Tools
- Member CAM's can determine and regulate access for their respective companies

[Bulletin Board](#) facilitates power contracting activity.

## **Key Product Features**

- Provides users with access to a larger pool of buyers and sellers of contracts for electric power
- Allows users to view, post and modify requests to buy or offers to sell power



[Data Viewer](#) allows users to view operational and market data graphically.

## **Key Product Features**

- Display real-time LMPs, IT SCED forecasted LMPs, Dispatch Rate, etc.
- Customizable data plots and graphs

[Messages](#) provides updates and important messages regarding PJM tools.

## **Key Product Features**

- Used by members to view updates and important messages regarding PJM tools

[Resource Tracker](#) provides generation owners a single view of generator ownership information as recorded across various PJM applications.

## **Key Product Features**

- Single point mechanism for generator ownership information
  - Ownership changes
  - Energy, Capacity and Ancillary Service Ownership
  - Marketing Company
  - Dispatching Company
- Annual confirmation period
- Created in 2013 to provide a single point mechanism for Generation Owner Information
- In December 2018, Stakeholders endorsed changes to move confirmation period to Annually with a 4 week duration
- In 2019 and 2020, further enhancements were made to field logic and formatting

[Voting](#) facilitates voting at the Markets and Reliability Committee and Members Committee meetings.

## Key Product Features

- Facilitates voting at the Markets and Reliability Committee and Members Committee meetings
- Vote tallying and reporting
- Tool also allows both on-site and remote meeting attendees to cast votes for agenda items presented to the membership for voting