



# PJM.com Roadmap

As of February 14, 2022

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Lead User Experience Strategist

Corporate Communications

- Updated roadmap with Search improvements planned for 2022
- Secure area expiration timeline changed

Product - Action Required	Deadline	Who May Be Affected
<b>Single Sign On &amp; Header Updates</b> – sign in required every 24 hours	<b>On hold</b>	Anyone visiting PJM.com
<b>Secure Area Expiration</b> – click the <i>Renew Now</i> link on the secure page	<b>End of Q2 2022</b>	Anyone with access to secure areas on pjm.com
<b>Data Snapshot Retirement</b> – access data on Data Viewer or Data Miner	<b>End of Q4 2022</b>	Anyone accessing datasnapshot.pjm.com
<b>Search Updates</b> – improved experience	<b>2022</b>	Anyone searching on PJM.com



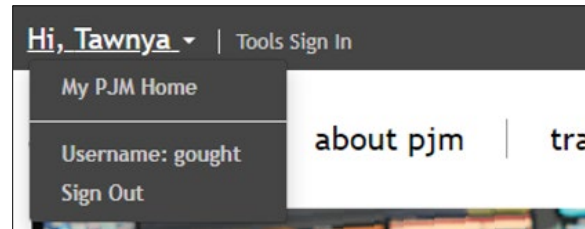
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Secure Area Expiration						◆ Production						
Data Snapshot Retirement											◆ Production	
Single Sign On											◆ Production	
Search Updates											◆ Production	

Legend	
●	Start Date
◆	End Date

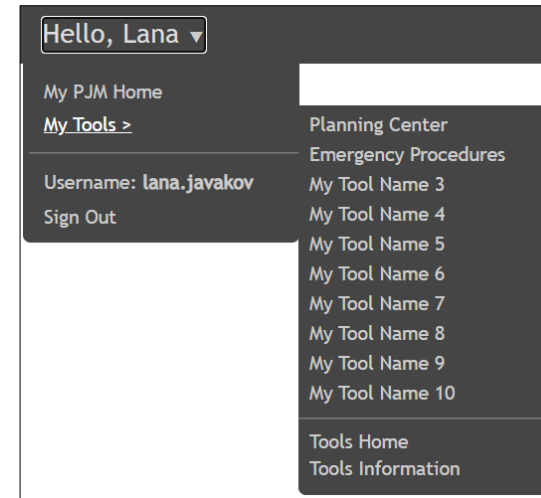
## Proposed

- Integrated sign in from PJM.com to tools
- 24-hour session time out

Before



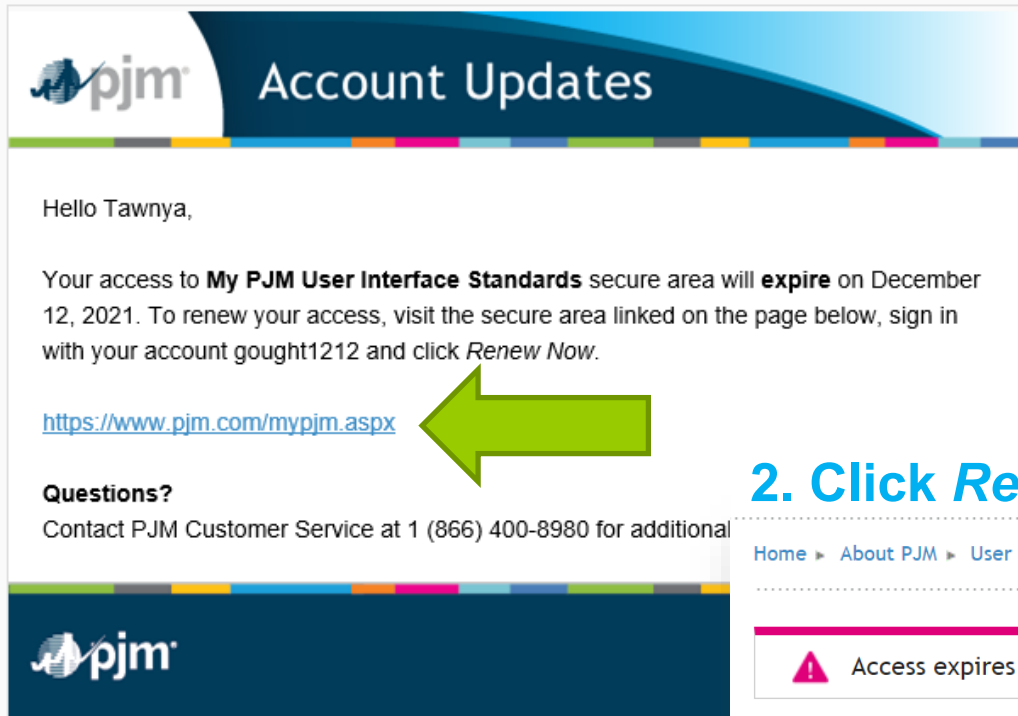
After



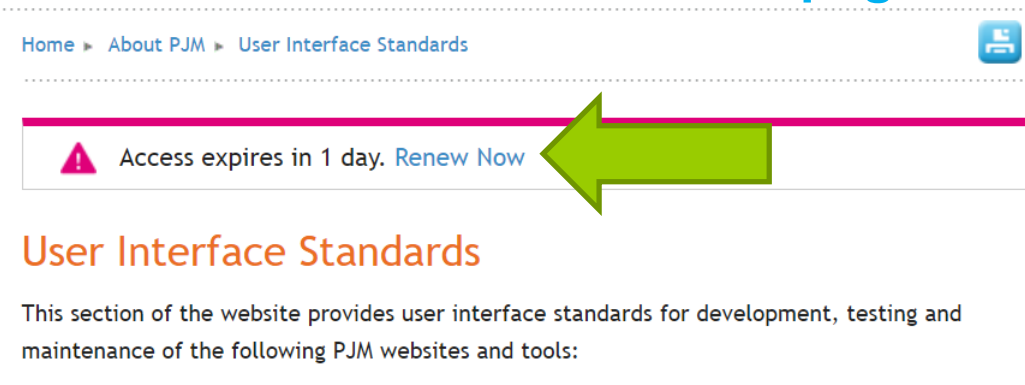
- Access will expire:
  - 2 years after granted for non-members
  - 3 years after granted for members and PJM staff
- Expiration will be enabled for each secure area in Q2
- Notification will be sent before access expires

Area	Action Required
Secure areas requiring CEII authorization	Use the renew option to keep access

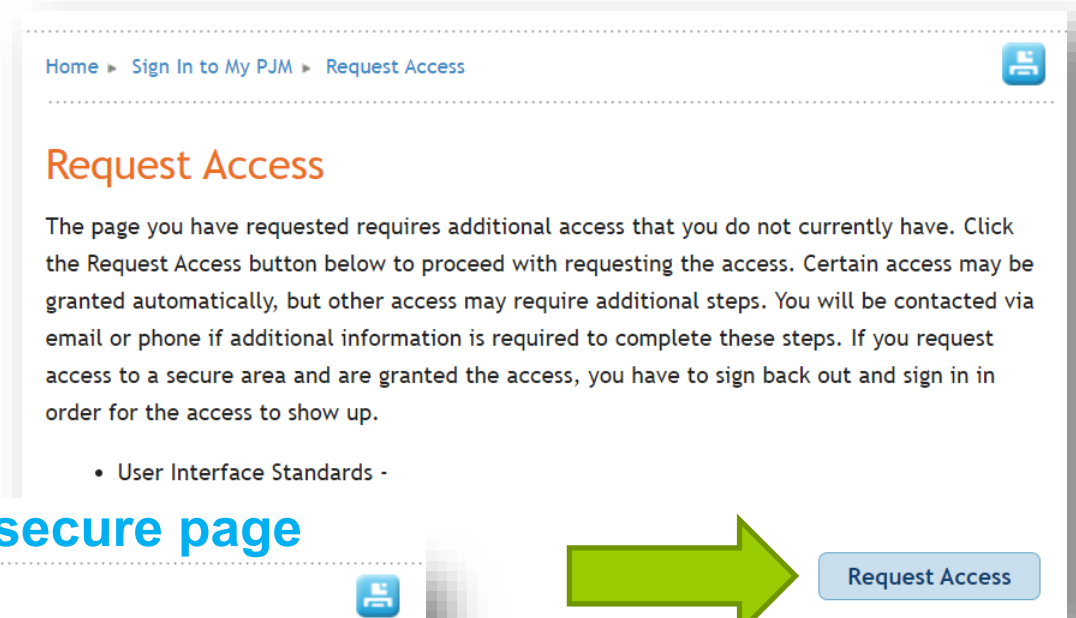
## 1. Email reminder sent before expiration



## 2. Click *Renew Now* on secure page



## 3. Click *Request Access* button



- Data Viewer will be redesigned to improve the mobile experience and improve customization.
- DataSnapshot.pjm.com retiring at the end of 2022



- Improvements to help narrow down content more accurately and quickly
- Implementation planned in 2022

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**PJM.com**



**Member Hotline**

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**PROTECT THE  
POWER GRID  
THINK BEFORE  
YOU CLICK!**



Be alert to  
malicious  
phishing emails.

**Report suspicious email activity to PJM.**  
(610) 666-2244 / [it\\_ops\\_ctr\\_shift@pjm.com](mailto:it_ops_ctr_shift@pjm.com)





# Product Details

PJM's corporate website, [www.pjm.com](http://www.pjm.com), is the interface for information and tools used by PJM and its members & stakeholders

## Key Product Features

- Display Content and Data
- Meeting/Event/Training Registration, Secure Content Areas
- Manuals, Filings & Orders, Reports
- Real-Time Dashboards, Maps

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