

PJM.com Roadmap

As of March 15, 2021
Tawnya Luna
Lead User Experience Strategist
Corporate Communications



Secure area expiration extended



Impact Details - PJM.com

Product - Action Required	Deadline	Who May Be Affected				
Secure Area Expiration – click the Renew Now link on the secure page	Access expires within 17 days of receiving email	Anyone with access to secure areas on pjm.com				
Single Sign On & Header Updates – sign in required every 24 hours	End of Q2 2021	Anyone visiting PJM.com				
Committees & Groups Refresh - update bookmark to retired page	March 26 8:00 a.m.	Anyone involved in the stakeholder process				
Issue Tracking Updates	March 26 8:00 a.m.	Anyone visiting issuetracking.pjm.com				









2021 Roadmap for PJM.com

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Single Sign On & Header Updates					Produc	ction 🔷						
Secure Area Expiration					Produ	iction 🔷						
Committees & Groups Page Refresh			uction 🔷 ch 26									
Issue Tracking Refresh			uction 🔷 ch 26									





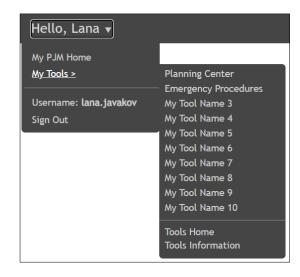
Single Sign On & Header Updates

- Integrated sign in from PJM.com to tools
- 24-hour session time out

Before



After





Secure Area Expiration

- Access will expire 1-2 years after granted.
- Expiration will be enabled for each secure area in Q2.
- Notification will be sent before access expires.

Area	Action Required
Secure areas requiring CEII authorization	Use the renew option to keep access

www.pjm.com | Public PJM © 2021



Renewing Secure Area Access

1. Email reminder sent before expiration

From: Account Manager <accountmanager-donotreply@pjm.com>

Sent: Tuesday, December 1, 2020 1:00:06 AM

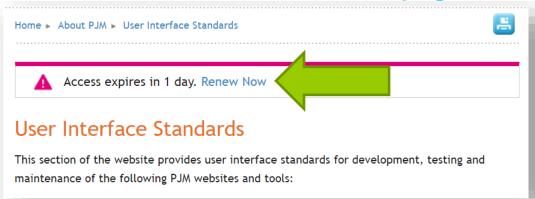
Subject: Account Manager - Your My PJM User Interface Standards access will expire on 12-02-2020

Hello Daniel,

Your access to My PJM User Interface Standards secure area on PJM.com will expire on 12-02-2020. To renew your access, visit the My PJM User Interface Standards page, sign in with your account and click *Renew Now*.

Please contact PJM if you have any further questions.

2. Click Renew Now on secure page



3. Click Request Access button



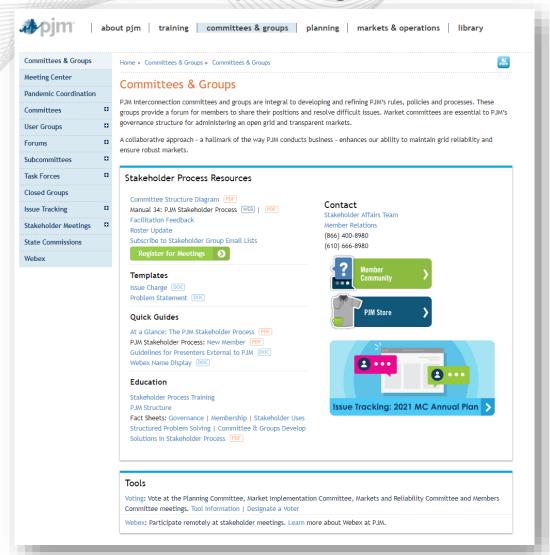


Committees & Groups Page Refresh

Updated page provides everything needed to get involved in the stakeholder process:

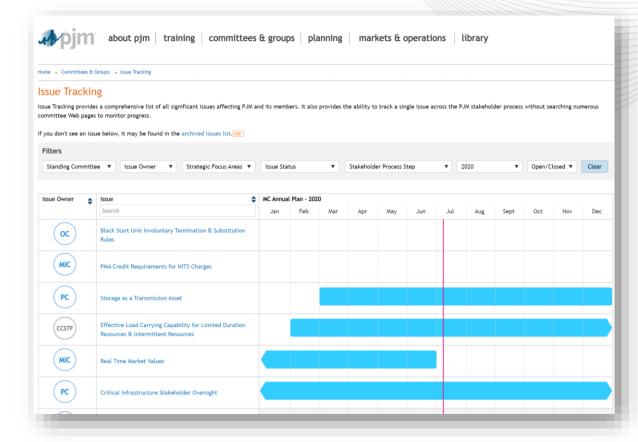
- Forms
- Templates
- Quick guides
- Educational material
- Tools

Stakeholder Process Quick Guides & Templates page to be retired. Content moved to Committees & Groups page.



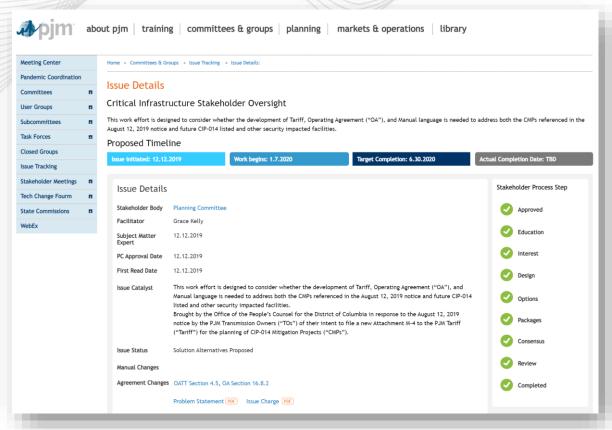


Issue Tracking



Home page to feature 2021

Members Committee Annual Plan



More details provided on each issue's status



Presenter:
Tawnya Luna,
tawnya.luna@pjm.com

SME:

Tawnya Luna, tawnya.luna@pjm.com

PJM.com



Member Hotline

(610) 666 - 8980

(866) 400 - 8980

custsvc@pjm.com



Product Details

www.pjm.com | Public PJM © 2021



PJM's corporate website, www.pjm.com, is the interface for information and tools used by PJM and its members & stakeholders

Key Product Features

- Display Content and Data
- Meeting/Event/Training Registration, Secure Content Areas
- Manuals, Filings & Orders, Reports
- Real-Time Dashboards, Maps