

Account Manager, Bulletin Board, Data Viewer, eDataFeed, Messages, Resource Tracker, Voting Roadmaps

As of November 19, 2019

Product - Action Required	Deadline	Who May Be Affected
At the conclusion of the outage, Account Manager users should re-authenticate their access	November 23, 2019	Account Manager users
At the conclusion of the outage, Account Manager users should re-authenticate their access	* December 2019	Account Manager users

* Tentative



2019												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Account Manager											Enhancements ◆ Train: 23 Nov, Dec Production: 23 Nov, Dec	
Bulletin Board												
Data Viewer												
eDataFeed												

Legend

- Start Date
- ◆ End Date



	2019											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Messages												
Resource Tracker												
Voting												

Legend

- Start Date
- ◆ End Date



- Enhancements
 - Feature release
 - *External* - No tool access by default
 - *Internal* - Enhanced integration between Salesforce (CRM tool) and Account Manager
 - Production: November 23, 2019 / December TBD

Impact	Action Required	Outage
User Interface	None	4 hours
Browserless	n/a	n/a

- Default tool access process
 - **Current Process:** Users who create a user account under any company account or subaccount are granted automatic access to default tools (Data Miner API, My PJM Public, Member Community Public)
 - **Updated process:** Users who create an account under any company account or subaccount will no longer be granted default tool access and must request access to these tools from their CAM
- Automation of the transfer of data between Salesforce and Account Manager

- Default tool access
 - Update is based on feedback from stakeholders regarding security concerns around user accounts
 - Change requires CAMs to review a user account prior to the user obtaining any tool access
- Integration between Salesforce and Account Manager
 - Process updated to create efficiencies in how member data is collected and stored in databases throughout PJM



Product Details

[Account Manager](#) is used to create accounts and request and grant access to PJM's tools and website.

Key Product Features

- Grants access to PJM Tools
- Member CAMs can determine and regulate access for their respective companies

[Bulletin Board](#) facilitates power contracting activity.

Key Product Features

- Provides users with access to a larger pool of buyers and sellers of contracts for electric power.
- Allows users to view, post and modify requests to buy or offers to sell power.

[Data Viewer](#) allows users to view operational and market data graphically

Key Product Features

- Display real-time LMPs, IT SCED forecasted LMPs, Dispatch Rate, etc.
- Customizable data plots and graphs

[eDataFeed](#) is a web service that allows subscribers to select and “stream” PJM locational marginal price data, as well as some operational data directly into their system. eDataFeed delivers information in a format called Simple Object Access Protocol (SOAP) that enables data capture, analysis and decision support to meet the trading, risk management and business decisions of PJM’s members (customers).

Key Product Features

- Allows for automated data retrieval

[Messages](#) provides updates and important messages regarding PJM tools.

Key Product Features

- Used by members to view updates and important messages regarding PJM tools.

[Resource Tracker](#) provides generation owners a single view of generator ownership information as recorded across various PJM applications.

Key Product Features

- Single point mechanism for generator ownership information
 - Ownership changes
 - Energy, Capacity and Ancillary Service Ownership
 - Bidding Company
 - Dispatching Company
- Annual confirmation period

[Voting](#) facilitates voting at the Markets and Reliability Committee and Members Committee meetings.

Key Product Features

- Facilitates voting at the Markets and Reliability Committee and Members Committee meetings
- Vote tallying and reporting, the tool also allows both on-site and remote meeting attendees to cast votes for agenda items presented to the membership for voting