

**Tech Change Forum**  
**PJM Conference and Training Center**  
**September 17, 2019**  
**1:00 – 3:00 p.m. EPT**

## Administration (1:00-1:00)

1. Welcome & Ground Rules

## Past Meeting Issue Review (1:00-1:05)

2. Discuss follow-up items from last meeting.
  - A. Formal Post-implementation Review [Jim Gluck]

## Initiative Roadmap Updates (1:05-1:10)

3. Roadmaps for PJM initiatives through 2019 will be presented
  - A. Communication and Subscription Improvements [Monica Burkett]

## Product Roadmap Updates (1:10-1:50)

4. Roadmaps for individual products will be presented
  - A. DR Hub, Power Meter, InSchedule, Billing Line Item Transfer, eSuite Home Page [Gerry McNamee]
  - B. Markets Gateway [Kim Warshel]
  - C. PJM.com [Tawnya Luna]
  - D. Account Manager, Bulletin Board, eDataFeed, Data Viewer, Messages, Resource Tracker, Voting [Bhavana Gagrani]
  - E. Data Miner 2 [Swapna Kanury]
  - F. eDART [Madeline Beach]
  - G. Axway Upgrade Roadmap [Bhavana Gagrani]
  - H. Networks [Tim Marcus]
  - I. Connect.pjm.com Upgrade Roadmap [Jonathan Ruffin]
  - J. No Planned Updates (this month) [Jim Gluck]

## General Updates (1:50-2:00)

5. General updates will be presented
  - A. Recent Production Issue Review [Jim Gluck]
  - B. Browser Updates [Tawnya Luna]
  - C. PJM Stakeholder Survey will be open Monday, September 30, until Friday, October 11. PJM will be updating its current stakeholder email communication tool later this year. The survey notifications will be sent using the new tool.

Stakeholders are being asked to provide their IT departments the IP address, 13.111.63.217, to ensure members receive stakeholder communications from the new tool. If subscribers are unable to whitelist the IP address, please check the company spam folder to allow communications from "@lists.pjm.com".

## Product Design Review & Feature Demonstrations (2:00-2:00)

### 6. Product Design Review & Feature Demonstrations

- A. None

## Future Meeting Announcement (2:00-2:05)

### 7. Mr. Jim Gluck will highlight important upcoming dates.

## General Feedback and Future Forum Topics (2:05)

## Future Meeting Dates

October 21, 2019	1:00 p.m.	PJM Conference & Training Center / WebEx
November 19, 2019	1:00 p.m.	PJM Conference & Training Center / WebEx
December 17, 2019	1:00 p.m.	PJM Conference & Training Center / WebEx

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### Antitrust:

You may not discuss any topics that violate, or that might appear to violate, the antitrust laws including but not limited to agreements between or among competitors regarding prices, bid and offer practices, availability of service, product design, terms of sale, division of markets, allocation of customers or any other activity that might unreasonably restrain competition. If any of these items are discussed the chair will re-direct the conversation. If the conversation still persists, parties will be asked to leave the meeting or the meeting will be adjourned.

### Code of Conduct:


As a mandatory condition of attendance at today's meeting, attendees agree to adhere to the PJM Code of Conduct as detailed in PJM Manual M-34 section 4.5, including, but not limited to, participants' responsibilities and rules regarding the dissemination of meeting discussion and materials.

### Public Meetings/Media Participation:

Unless otherwise noted, PJM stakeholder meetings are open to the public and to members of the media. Members of the media are asked to announce their attendance at all PJM stakeholder meetings at the beginning of the meeting or at the point they join a meeting already in progress. Members of the Media are reminded that speakers at PJM meetings cannot be quoted without explicit permission from the speaker. PJM Members are reminded that "detailed transcriptional meeting notes" and white board notes from "brainstorming sessions" shall not be disseminated. Stakeholders are also not allowed to create audio, video or online recordings of PJM meetings. PJM may create audio, video or online recordings of stakeholder meetings for internal and training purposes, and your participation at such meetings indicates your consent to the same.

### Participant Identification in WebEx:

When logging into the WebEx desktop client, please enter your real first and last name as well as a valid email address. Be sure to select the "call me" option. PJM support staff continuously monitors WebEx connections during stakeholder meetings. Anonymous users or those using false usernames or emails will be dropped from the teleconference.

<p><b>On the Phone Dial</b></p>  <p>Mute / Unmute</p>	<p><b>Linking Teleconference Connection to WebEx</b></p> <p>To link your teleconference connection (audio presence) to your WebEx presence, please dial *29 and enter your Personal Identification Number. Once you are logged in to the WebEx, this PIN can be found under the "Meeting Info" tab of your WebEx window.</p>
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<p><b>Join a Meeting</b></p>	<ol style="list-style-type: none"><li>1. Join meeting in the WebEx desktop client</li><li>2. Enter name (<i>First and Last*</i>) and corporate email</li><li>3. Under "Select Audio Option" select "Call Me" option from the dropdown menu</li></ol>
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*\*Note: Anonymous users or those using false usernames or emails will be dropped from the teleconference.*

Provide feedback on the progress of this group: [Facilitator Feedback Form](#)  
Visit [learn.pjm.com](http://learn.pjm.com), an easy-to-understand resource about the power industry and PJM's role.