

**Tech Change Forum**  
**PJM Conference and Training Center**  
**August 20, 2019**  
**1:00 – 3:00 p.m. EPT**

## Administration (1:00-1:00)

1. Welcome & Ground Rules

## Past Meeting Issue Review (1:00-1:05)

2. Discuss follow-up items from last meeting.
  - A. Formal Post-implementation Review [Jim Gluck]

## Initiative Roadmap Updates (1:05-1:10)

3. Roadmaps for PJM initiatives through 2019 will be presented
  - A. Communication and Subscription Improvements [Monica Burkett]

## Product Roadmap Updates (1:10-1:50)

4. Roadmaps for individual products will be presented
  - A. DR Hub, Power Meter, InSchedule, Billing Line Item Transfer, eSuite Home Page [Gerry McNamee]
  - B. Markets Gateway [Kim Warshel]
  - C. PJM.com [Sushma Hedge]
  - D. Account Manager, Bulletin Board, eDataFeed, Data Viewer, Messages, Resource Tracker, Voting [Bhavana Gagrani]
  - E. Data Miner 2 [Swapna Kanury]
  - F. eDART [Madeline Beach]
  - G. eGADS [Ian Mundell]
  - H. Networks [Tim Marcus]
  - I. Connect.pjm.com Upgrade Roadmap [Heather Bird]
  - J. No Planned Updates (this month) [Jim Gluck]

## General Updates (1:50-2:00)

5. General updates will be presented
  - A. Recent Production Issue Review & 2020 Work Preview [Jim Gluck]
  - B. Browser Updates [Sushma Hedge]

## Product Design Review & Feature Demonstrations (2:00-2:00)

### 6. Product Design Review & Feature Demonstrations

- A. None

## Future Meeting Announcement (2:00-2:05)

### 7. Mr. Jim Gluck will highlight important upcoming dates.

## General Feedback and Future Forum Topics (2:05)

## Future Meeting Dates

September 17, 2019	1:00 p.m.	PJM Conference & Training Center / WebEx
October 21, 2019	1:00 p.m.	PJM Conference & Training Center / WebEx
November 19, 2019	1:00 p.m.	PJM Conference & Training Center / WebEx
December 17, 2019	1:00 p.m.	PJM Conference & Training Center / WebEx

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You may not discuss any topics that violate, or that might appear to violate, the antitrust laws including but not limited to agreements between or among competitors regarding prices, bid and offer practices, availability of service, product design, terms of sale, division of markets, allocation of customers or any other activity that might unreasonably restrain competition. If any of these items are discussed the chair will re-direct the conversation. If the conversation still persists, parties will be asked to leave the meeting or the meeting will be adjourned.

### **Code of Conduct:**


As a mandatory condition of attendance at today's meeting, attendees agree to adhere to the PJM Code of Conduct as detailed in PJM Manual M-34 section 4.5, including, but not limited to, participants' responsibilities and rules regarding the dissemination of meeting discussion and materials.

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<p><b>On the Phone Dial</b></p>  <p>Mute / Unmute</p>	<p><b>Linking Teleconference Connection to WebEx</b></p> <p>To link your teleconference connection (audio presence) to your WebEx presence, please dial *29 and enter your Personal Identification Number. Once you are logged in to the WebEx, this PIN can be found under the "Meeting Info" tab of your WebEx window.</p>
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