



eDART Account Migration to Account Manager

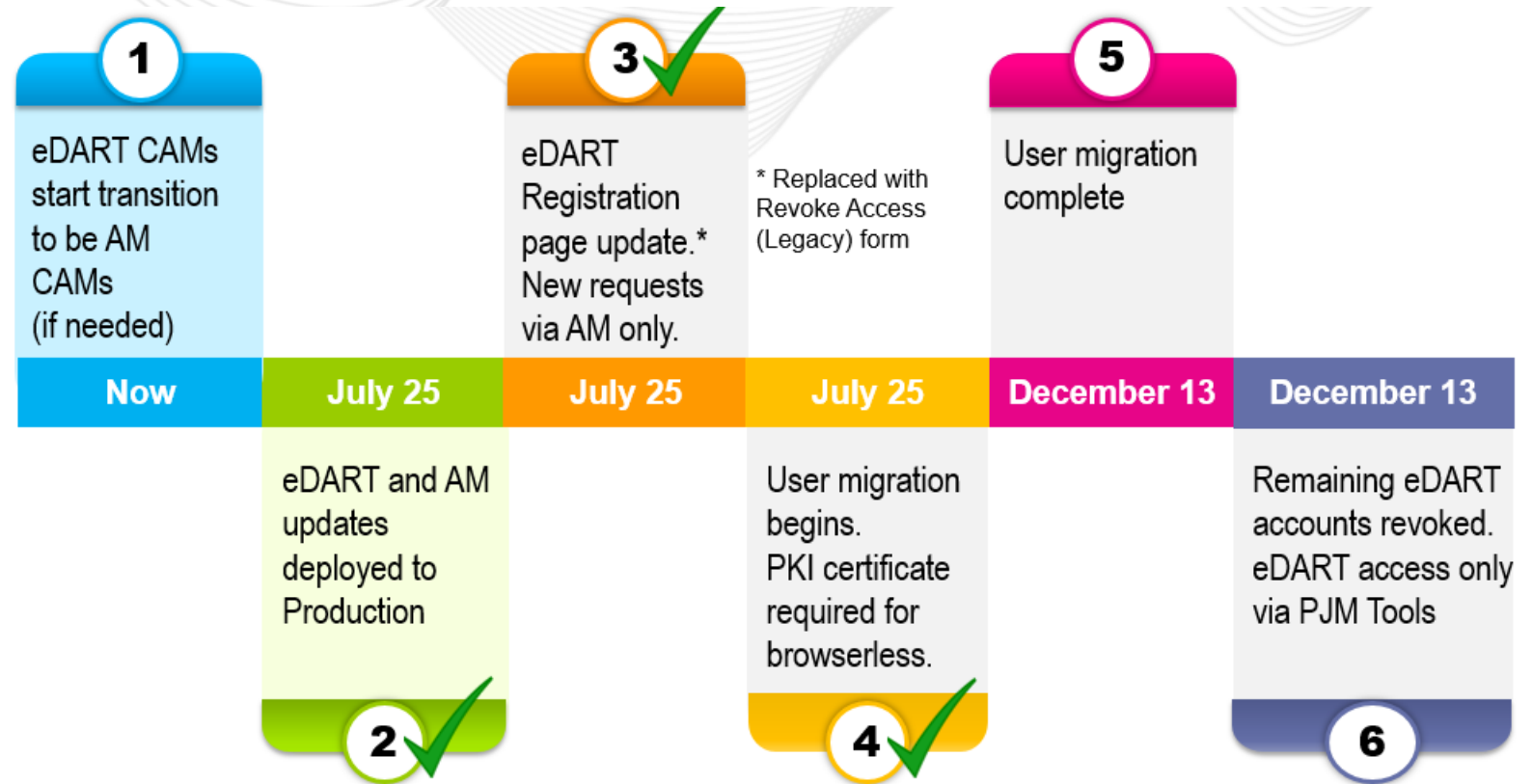
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eDART

With the ongoing eDART refresh, management of eDART accounts will be handled exclusively in Account Manager:

- New user account creation
- Granting eDART access to existing user accounts
- Password resets
- Unlocking accounts
- Terminating eDART access

Migration of eDART users to Account Manager is currently underway (7/25/2023 – 12/13/2023):

- [Migration to Account Manager Guide](#)
- [Revoke Access \(Legacy\)](#) – submit for users who will not migrate to Account Manager
- [Migration to Account Manager FAQ](#)
- [Presentation](#), 9/14/2023 eDART Forum



Communication will be sent out for each milestone

| As of: 10/24/2023 | |
|--------------------------|-------|
| Companies in eDART | 755 |
| eDART Accounts* | 7,922 |
| eDART Accounts in AM | 1,209 |
| % Complete | 15.2% |

** Account numbers will likely change during migration period (e.g., includes accounts that may not be migrated)*

On 12/13/2023, active accounts remaining in eDART Legacy will be set to 'Access Revoked' status, and users won't be able to access eDART (Legacy or SSO):

- Users in Access Revoked status unable to
 - Create Generation/Transmission/TERM tickets,
 - Respond to Gen Checkout/Data Requests/IRC/RRC, and
 - View reports in eDART
- Any scheduled processes/job extracting eDART data will be interrupted, potentially disrupting member company processes dependent on that data

| ✓ | Step |
|---|---|
| | eDART CAM transition to Account Manager CAM (optional) |
| | eDART CAM transition responsibilities with Account Manager CAM if not opting to be Account Manager CAM |
| | Request current eDART user list from eDART team (eDARTAccountRequests@pjm.com) |
| | Migrate current eDART users as applicable: <ul style="list-style-type: none"> • Create new AM user account • Request eDART access for existing AM user account • Contact eDART team for bulk option (25+ users) or working session • Address Special Conditions |
| | Request check-in with eDART team (eDARTAccountRequests@pjm.com) to confirm completion <ul style="list-style-type: none"> • Submit revoke request for accounts that will not be migrated |

SME/Presenter:

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Migration Support:

eDARTAccountRequests@pjm.com

eDART Support: eDARTHelp@pjm.com



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

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malicious
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