






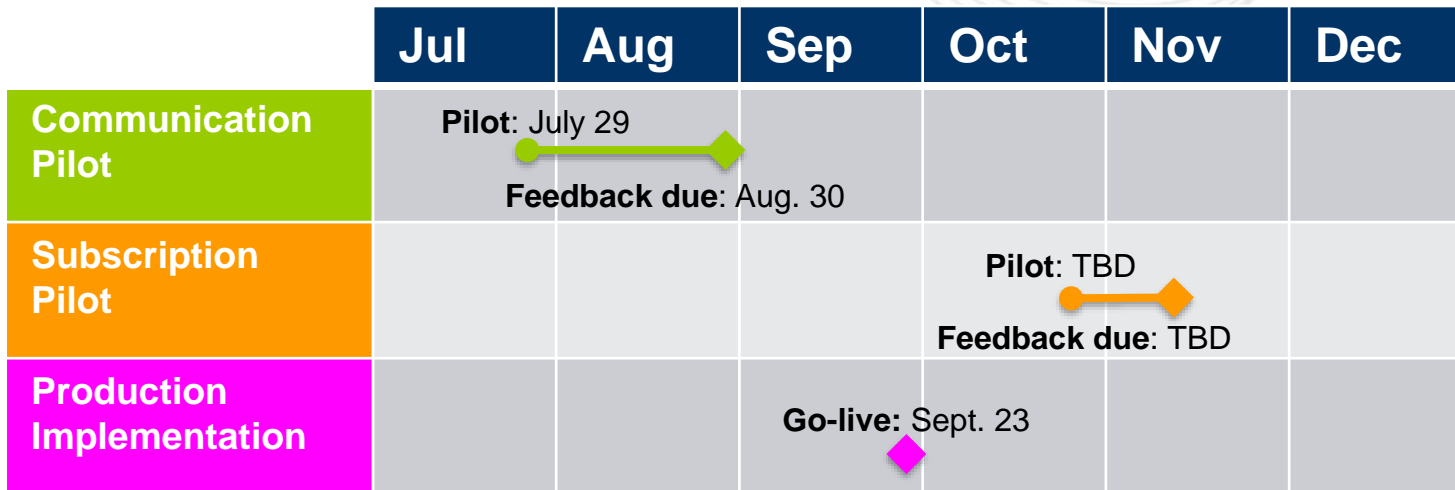
Communication and Subscription Improvements

September 23, 2019

Action Required	Deadline	Who May Be Affected
Whitelist IP address, 13.111.63.217, to ensure communications from PJM are received in your organization.	September 23	All users subscribed to a PJM communication list (i.e. TechNotify, MC, PC, etc.)
Allow communications from “@lists.pjm.com”.	September 23	All users subscribed to a PJM communication list (i.e. TechNotify, MC, PC, etc.)
		

- Received feedback on current subscription tool and communications
- Plan for 2019:
 - Improve communication templates for consistent messaging
 - Replace subscription tool
 - Update to My Email Lists page on pjm.com

Communication/Subscription Roadmap for 2019



Legend

- Start Date
- End Date



Communication

- Template improvements
- Consistent messaging
- Compatible with multiple devices

Subscription

- Updates to My Email List page on pjm.com

This has been sent to the Data Viewer Users Group, eDatafeed, Website Updates and TechNotify email lists on behalf of Kim Warshel, sr. engineer, Real Time Market Operations

Dear Members,

Actions requested:

- Please share this communication internally within your organization to anyone who may need this information.

PJM has scheduled system maintenance on **Thursday, May 2, from 3:00 – 5:00 p.m. EPT (1500 - 1700 hours)**. This maintenance will cause stale data for LMP postings on eDatafeed, Data Viewer, PJM.com, including the Operational Data page, PJM Now and Data Snapshot.

If you have any questions regarding this communication, please contact PJM's [Member Relations](#) or 610-666-8980.

Stay Informed

- [Upcoming Changes](#) – latest information about upcoming changes to PJM's websites and tools
- [Tech Change Forum](#) – attend monthly meetings to get latest details and provide feedback
- [Tech Change Community](#) – find answers, initiate discussions and collaborate with other users

Thank you,
Kim Warshel
Sr. Engineer, Real Time Market Operations

To manage your email list subscriptions, visit: <http://www.pjm.com/mypjm/news/>



- The communication pilot will send standard communications to a small group of stakeholders to seek feedback on **delivery**, **messaging** and **accessibility**.
 - Communication pilot completed successfully.
- The subscription pilot will request the same group of stakeholders to log onto pjm.com and verify they are able to successfully **subscribe** and **unsubscribe** from test lists on the pilot page.

- New look and feel to communications
- Whitelist IP address, **13.111.63.217**, to ensure communications from PJM are received in your organization
- Users should also “allow” emails from **@lists.pjm.com**
- Updates to the My Email Lists page on pjm.com
- Removal of PJM Tools from My Email Lists page
 - Users with access to PJM Tools will automatically be added to communication list for tool
 - Users without access should subscribe to TechNotify



New Look and Feel

2:59 PM

pjm@lists.pjm.com [Action Required] Communication Tool Update

If there are problems with how this message is displayed, click here to view it in a web browser.

Stakeholder

PJM is in the process of updating their communication subscription tool. This new tool will be used for sending emails externally to all PJM distribution groups related to committee, news and technical notifications, as well as training events.

With the release of our new tool, there will be several impacts to our subscribers. A few minor impacts will be a new look and feel to communications sent from PJM as well as updates to the My Email Lists page where subscribers can manage their communication preferences.

The main impact where we require action on your part is to whitelist a new IP address. **We ask that you provide the IP address, 13.111.63.217, to your IT support team.** They will be required to whitelist this IP address at your organization to ensure communications from PJM continue to be received. If subscribers are unable to whitelist the IP address, ensure to check your spam folder and **allow communications from "@lists.pjm.com"**.

Full details regarding the tool updates can be found at the [Tech Change Forum](#).

We truly appreciate your cooperation in this matter!

This has been sent to: PJM-Test

Was this email helpful? | [Manage Preferences](#)

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Member Relations: (610) 666-8980 | (866) 400-8980

This email was sent to: monica_burkett@pjm.com

Email not displaying properly, view it in a browser.

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2:35 PM

pjm@lists.pjm.com [Action Required] Communication Tool Update

If there are problems with how this message is displayed, click here to view it in a web browser.

Technical

PJM is in the process of updating their communication subscription tool. This new tool will be used for sending emails externally to all PJM distribution groups related to committee, news and technical notifications, as well as training events.

With the release of our new tool, there will be several impacts to our subscribers. A few minor impacts will be a new look and feel to communications sent from PJM as well as updates to the My Email Lists page where subscribers can manage their communication preferences.

The main impact where we require action on your part is to whitelist a new IP address. **We ask that you provide the IP address, 13.111.63.217, to your IT support team.** They will be required to whitelist this IP address at your organization to ensure communications from PJM continue to be received. If subscribers are unable to whitelist the IP address, ensure to check your spam folder and **allow communications from "@lists.pjm.com"**.

Full details regarding the tool updates can be found at the [Tech Change Forum](#).

We truly appreciate your cooperation in this matter!

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