

DR Hub Frequently Asked Questions

Below is a list of frequently asked questions related to DR Hub. If you have a question that has not been covered below, please contact the DR Hub Support team at drhubsupport@pjm.com.

Implementation Schedule

1. When will the Training environment be available?
 - a. Training will be available for Web Services on Nov. 17, 2016. The user interface will be available in January 2017.
 - b. The functionality in this release will include everything that is currently in eLRS except for: Compliance (meter data check after Load Management or Synchronized Reserve event), courtesy emails, Dispatch Groups.
2. When will Compliance, courtesy emails and Dispatch Groups functionality be available in the Training environment?
 - a. Compliance and Dispatch Group functionality is targeted for the Training environment in February 2017. Emails will be released in Training environment but PJM will publish list of email messages in February.
3. When is the expected Production Release?
 - a. DR Hub Production implementation will be in mid March 2017 with all functionality.
 - b. The timing of the release will be coordinated to have the least impact on the Load Management enrollment period and preparations for the BRA and IAs.
4. Will the Production Release be a cutover or a parallel implementation?
 - a. Production will be a cutover from eLRS to DR Hub, so users will not need to work in 2 different systems. Before the cutover, EDCs and LSEs will be asked to review any pending registrations and settlements so that all tasks are complete prior to cutover. PJM will then stop access to eLRS, import eLRS member data into DR Hub, and then DR Hub will be opened to members. eLRS will be put into read-only mode and eventually retired.
5. Will the eLRS Training environment still be available?
 - a. Yes, eLRS is a completely separate environment in Training from DR Hub

Data Conversion from eLRS to DR Hub

6. How will the data be converted from eLRS to DR Hub?
 - a. PJM will convert all relevant data from eLRS to DR Hub. Members will not have to update any records but will need to verify the data is accurate.
7. How can members validate the data conversion is accurate?
 - a. Production data will be converted and placed into the Training environment before each Training release. Members may then compare eLRS Production data to DR Hub Training data. If there are any questions or issues, please contact drhubsupport@pjm.com.
8. Will the registration and location ID numbers change?

- a. No. PJM is keeping all the ID numbers for locations, registrations, settlements, compliance records, etc.
9. How much data from eLRS will be converted to DR Hub?
 - a. All confirmed registrations and related data (locations, meter data, events, settlements, compliance and associated process history) will be converted, along with any registrations (and associated data) terminated within the last 2 years.
10. The DR Hub CSP Meter Equipment (Customer Meter in eLRS) administration process is significantly different than the process in eLRS. How will that conversion work?
 - a. PJM will create CSP Meter Equipment and QA Plan records on each CSP's behalf based on meter approvals completed in the past.
 - b. Where needed, PJM will link the appropriate CSP Meter Equipment and QA Plan to each location.
11. DR Hub doesn't require a 100kW minimum for registrations, but eLRS does. Can I create Load Management registrations in eLRS that will be disaggregated into separate registrations in DR Hub during the conversion?
 - a. Yes. If the name of the registration is pre-fixed with "Agg_", the Completed checkbox is not checked, and there is more than one location, PJM will convert the registration into a separate registration for each location. The Managed Load and Nominated ICAP will be prorated accordingly. You will be able to make any adjustments to these values in DR Hub.

Access to DR Hub

12. Do I need to request access for DR Hub in Training or Production if I already have a userid for eLRS?
 - a. No, userids for eLRS Training and Production environment will automatically have DR Hub access added.
 - b. If you don't already have access to eLRS in the Training environment, you may request it now so that you can be converted automatically.
13. The permissions roles are different between eLRS and DR Hub. How will they be converted?
 - a. All eLRS users with "Manage All", "Manage Settlements", or "Manage Registrations" will be converted to "DR Hub Read/Write". All users with "Read All", "Read Settlements", or "Read Registrations" will be converted to "DR Hub Read Only".