



# General Updates

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- 4/20 – Users unable to authenticate for about 35 minutes. Procedure updated to avoid recurrence.
- 4/5 – eDART outage due to release issue. Process updated.
- 4/4 – MISO & NYISO market flow calculation failures. Patch applied to underlying system.
- 3/30 – Failure in storage device. Driven focus on resilience across all external tools and other critical applications.
- 3/27 – Planned market tool switchover took longer than expected. Resolved underlying technical issue preventing switchover.