











Tools Security Product Roadmap

As of April 25, 2017



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CAM Multi-Factor Authentication (Tools > Users)						Prod: June 6 						
Platform Upgrade				Train: April 14 	Prod: May 10 							
Platform Maintenance				Train: April 30 	Prod: May 17 							

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Platform Maintenance					Prod: May 25 							
24 hour sessions					Train: May 20 	Prod: June 1 						
DataViewer SSO					Train: May 25 	Prod: June 15 						



Upcoming Changes - Access Control

Access Control Feature	Sandbox/Training Availability	Preliminary Production Availability
Account Manager – (MFA) Multi Factor Authentication	March 1, 2017	June 6, 2017

Overview:

In an effort to enhance security on the authentication methods used to access PJM tools, an email with a one-time password (numeric ID) will be received by CAM's upon login to the Account Manager tool with user credentials. The one-time password must be entered in order to gain access to the tool. The one-time password will be stored on a maximum of 5 devices and expire after 90 days.

Customer Action:

CAM's must supply valid login credentials and a one-time password (numeric id) received in email to gain access to the Account Manager tool. CAM's should ensure the email address on their account profile is accurate.



Upcoming Changes - Access Control

Access Control Feature	Sandbox/Training Availability	Preliminary Production Availability
Platform Upgrade	April 14, 2017	May 10, 2017

Overview:

We will be upgrading our single sign on systems.

Customer Impact:

There will be intermittent authentication disruption as our systems are restarted. These should last no more than 10 to 15 minutes total.



Upcoming Changes - Access Control

Access Control Feature	Sandbox/Training Availability	Preliminary Production Availability
Platform Maintenance	April 30, 2017	May 17, 2017

Overview:

We will be performing platform maintenance on our single sign on systems to prepare for the changes coming up this quarter.

Customer Impact:

There will be intermittent authentication disruption as our systems are restarted. These should last no more than 5-10 minutes.



Upcoming Changes - Access Control

Access Control Feature	Sandbox/Training Availability	Preliminary Production Availability
Platform Maintenance	N/A	May 25, 2017

Overview:

We will be changing system account passwords on our single sign on systems.

Customer Impact:

There will be intermittent authentication disruption as our systems are restarted. These should last no more than 10-20 minutes in total.

Access Control Feature	Sandbox/Training Availability	Preliminary Production Availability
24 hour sessions	May 20, 2017	June 1, 2017

Overview:

We will be extending the maximum session life on our single sign on systems to 24 hours.

We will publish a list of applications that will be able to benefit from this enhancement at a later date.

Customer Impact:

There will be intermittent authentication disruption as our systems are restarted to pick up the changes

These should last no more than 10-15 minutes.

Access Control Feature	Sandbox/Training Availability	Preliminary Production Availability
DataViewer SSO	May 25, 2017	June 15, 2017

Overview:

We will be onboarding DataViewer on the same single sign on platform as the other refreshed tools. As part of this change, DataViewer will maintain its 24 hour session life limit.

Customer Impact:

There will be intermittent disruptions of service for DataViewer during the change. There should be no data loss. These should last no more than 15-20 minutes.