




Tools Security Product Roadmap

As of Mar 21, 2017



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CAM Multi-Factor Authentication (Tools > Users)			Prod: Mar 29 									
Platform Maintenance				Prod: April 12 								
Platform Upgrades				Prod: Apr 19 								

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Business Continuity Testing			Prod: Mar 29 ◆									



Upcoming Changes - Access Control

Access Control Feature	Sandbox/Training Availability	Preliminary Production Availability
Account Manager – (MFA) Multi Factor Authentication	March 1, 2017	March 29, 2017

Overview:

In an effort to enhance security on the authentication methods used to access PJM tools, an email with a one-time password (numeric ID) will be received by CAM's upon login to the Account Manager tool with user credentials. The one-time password must be entered in order to gain access to the tool. The one-time password will be stored on a maximum of 2 devices and expire after 90 days.

Customer Action:

(2017) CAM's must supply valid login credentials and one-time password (numeric id) received in email to gain access to the Account Manager tool. CAM's should ensure the email address on their account profile is accurate.



Upcoming Changes - Access Control

Access Control Feature	Sandbox/Training Availability	Preliminary Production Availability
Platform Maintenance	Mar 1, 2017	April 12, 2017

Overview:

We will be performing platform maintenance on our single sign on systems.

Customer Impact:

There will be intermittent authentication disruption as our systems are restarted. These should last no more than 5-10 minutes.



Upcoming Changes - Access Control

Access Control Feature	Sandbox/Training Availability	Preliminary Production Availability
Platform Upgrades	Mar 13, 2017	April 19, 2017

Overview:

We will be performing platform upgrades on our single sign on systems. These provide some bug fixes as well as improvements in functionality.

Customer Impact:

There will be intermittent authentication disruption as our systems are restarted. These should last no more than 5-10 minutes.



Upcoming Changes – Site Switchover

Feature	Sandbox/Training Availability	Preliminary Production Availability
Business Continuity Testing	NA	March 29, 2017

Overview:

We will be performing a site switchover of our single sign on solution from one data center to the other.

Customer Impact:

During the change, expect intermittent authentication related disruptions lasting no more than a few seconds each time

Any users who are already logged in should not see any issues.