

General Updates

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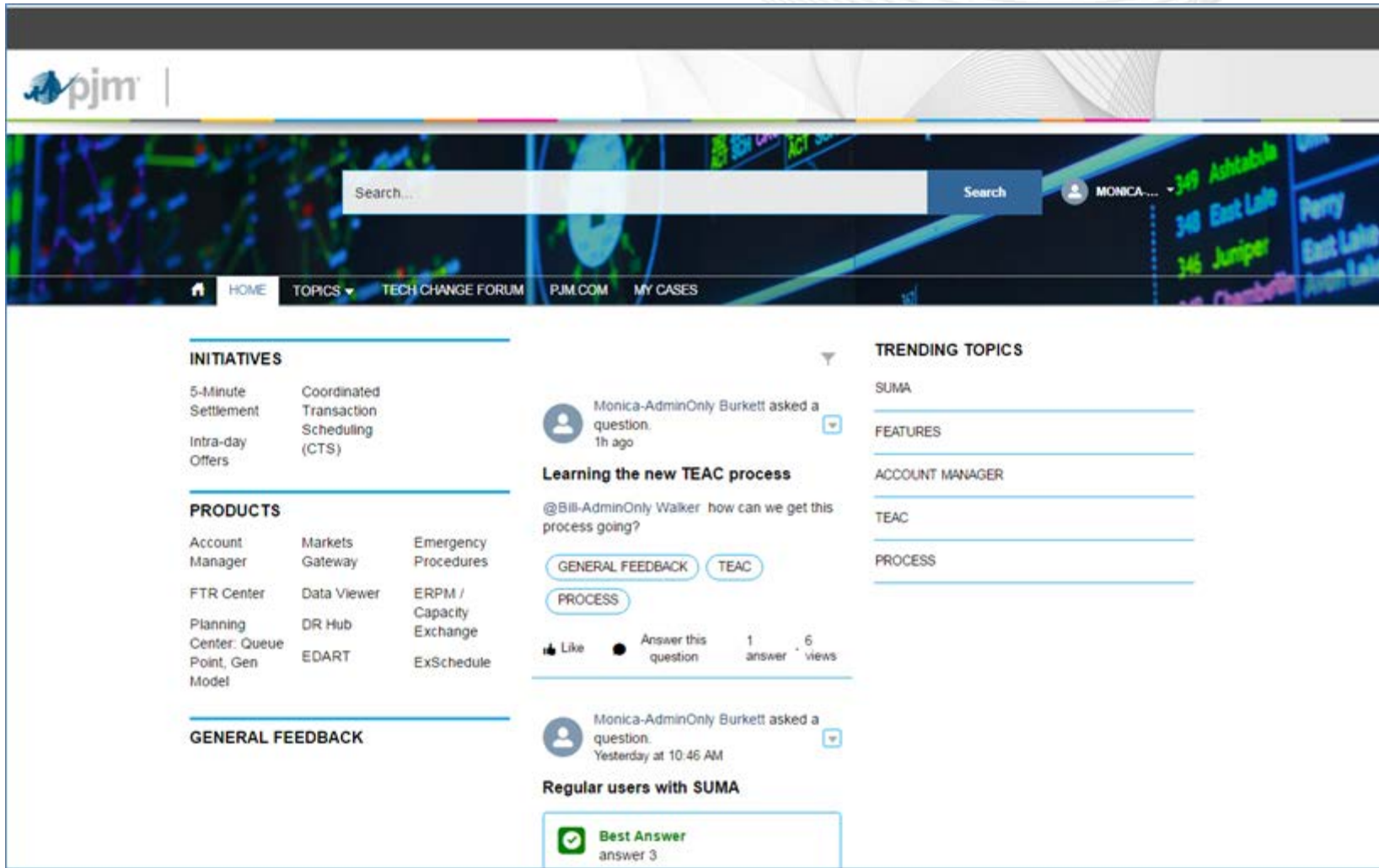
January 24, 2017



- 1/18/2017
 - RTLMPs not posted to Data Viewer. Internal job updated to prevent future issues. Missed execution alerting to be established.
- 1/8/2017
 - 4-minute network connectivity issue impacting PJM tools. Performance related. Hardware refresh in progress.
- 12/4/2016
 - Ancillary Services cases for hours ending 18 and 19 were not approved. Vendor defect fix deployed 12/6/2016.
 - 1-minute network connectivity issue impacting PJM tools.

- Dates/times when system changes that may be particularly impactful should not be performed
 - First 5 business days of the month and Tuesdays
 - Around bank and other holidays
 - During day-ahead market execution periods (08:00am - 2:00pm)
 - During RPM & FTR auctions
- Maintenance Window
 - Networks - Thursdays, 1800-2200, when needed

- Short, 5 question survey to be published by January 30, 2016
- Intended to gauge the value of the forum and to capture feedback



The screenshot shows the PJM Tech Change Forum Community website. At the top left is the PJM logo. Below it is a search bar with the text "Search..." and a "Search" button. To the right of the search bar is a user profile icon for "MONICA...". Below the search bar is a navigation menu with "HOME", "TOPICS", "TECH CHANGE FORUM", "PJM.COM", and "MY CASES".

The main content area is divided into several sections:

- INITIATIVES:** A list of initiatives including "5-Minute Settlement", "Coordinated Transaction Scheduling (CTS)", and "Intra-day Offers".
- PRODUCTS:** A grid of product categories including "Account Manager", "Markets Gateway", "Emergency Procedures", "FTR Center", "Data Viewer", "ERPM / Capacity Exchange", "Planning Center: Queue Point, Gen Model", "DR Hub", "EDART", and "ExSchedule".
- GENERAL FEEDBACK:** A section for user feedback.
- TRENDING TOPICS:** A list of trending topics including "SUMA", "FEATURES", "ACCOUNT MANAGER", "TEAC", and "PROCESS".
- Question and Answer:** A central section showing a question from "Monica-AdminOnly Burkett" titled "Learning the new TEAC process". The question asks "@Bill-AdminOnly Walker how can we get this process going?". Below the question are tags for "GENERAL FEEDBACK", "TEAC", and "PROCESS". The question has 1 answer and 6 views. Below this is another question from "Monica-AdminOnly Burkett" titled "Regular users with SUMA" with a "Best Answer" badge.

- Simplifies access to technical content
- Provides a forum for getting answers and collaboration amongst members
- Released in Q1