

# Recent Technical Issues

## July 30 – SSO Login Failures

- Time synchronization issue prevented access to Tools applications

## Aug 3 – pjm.com slow response

- Background process took longer to complete than expected

## Aug 16 – Network Outage. Multiple applications unavailable.

- Due to rule misconfiguration. Process changes implemented.

## Sept. 13 – DA Posting Delay

- Synchronization error cause posting delay. Vendor defect submitted for long-term resolution

## Sept. 16 – DA Posting Delay

- Model build-related data inconsistencies. Vendor defects submitted for long-term resolution