



Account Manager New User

June 13, 2018

- **Current Process**
 - New user registration workflow allows a person to register a user account under a member company and the default tool access is automatically assigned
 - Default tool access = MyPJM, Member Community, Data Miner, Data Viewer
- **Stakeholder Feedback**
 - Requested that new user workflow NOT grant default tool access automatically
 - Security concerns of those not part of company having access

- PJM is recommending that the Account Manager new user registration workflow is enhanced to empower CAM's to approve new users registering for a user account under the member company before default tool access is granted
- No tool access is granted until CAM approves

- Reevaluated March 2018 proposal due to increased security efforts
- PJM recommends to utilize the user's email address as the primary identifier of the user in the new user workflow.
 - CAM will have new page to manage email domains (e.g @peco.com, @google.com)
 - Users registering with invalid address will be rejected
 - Existing email addresses outside initial list will be grandfathered and CAMs will receive email to review list of existing users

- Expected 2-3 month delay to incorporate new enhancement
- Anticipated implementation by end of Q3 2018