



Account Manager, Bulletin Board, Data Viewer, Messages, Resource Tracker, Tools Home and Voting Roadmaps

As of April 16, 2024

- Account Manager User Certification Window

Product - Action Required	Deadline	Who May Be Affected
Validate users, user access, and user relationship to main (Member) account	August 30	Company Account Managers (CAMs) – Account Manager



2024												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Account Manager						Train - June 10   Train - June 21 Prod - June 24   Prod - August 30						
Bulletin Board												
Data Viewer												
Tools Home												

Legend

-  Start Date
-  End Date

2024												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Messages												
Resource Tracker												
Voting												

Legend

- Start Date
- ◆ End Date

Account Manager User Certification

- CAMs will be asked to validate all users, review user access, and establish a relationship (agent, vendor, employee) between users and the main (Member) account
- 60 day window to complete: June 24 to August 30 in Production
- Details available in [Manual 33](#), section 5.1.8
- [User guide](#) available on Account Manager webpage of PJM.com

Train Environment

- June 10 to June 21

Training/Demo for CAMs*

- June 10: 10:30 a.m. to 11:30 a.m.

Open House Sessions

- July 10: 10 a.m. to 12 p.m.
- July 23: 1 p.m. to 3 p.m.
- August 8: 10 a.m. to 12 p.m.
- August 21: 1 p.m. to 3 p.m.

*Training session will be scheduled as Special Session of the Tech Change Forum and is open for Registration.

*Sessions will be recorded and posted on PJM.com

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**Account Manager, Bulletin Board, Data Viewer, Messages,
Resource Tracker, Tools Home and Voting**



Member Hotline

(610) 666 – 8980

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**PROTECT THE
POWER GRID
THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com





Product Details

[Account Manager](#) is used to create accounts and request and grant access to PJM's tools and website.

Key Product Features

- Grants access to PJM Tools
- Member CAM's can determine and regulate access for their respective companies

[Bulletin Board](#) facilitates power contracting activity.

Key Product Features

- Provides users with access to a larger pool of buyers and sellers of contracts for electric power
- Allows users to view, post and modify requests to buy or offers to sell power

[Data Viewer](#) allows users to view operational and market data graphically.

Key Product Features

- Display real-time LMPs, IT SCED forecasted LMPs, Dispatch Rate, etc.
- Customizable data plots and graphs

[Messages](#) provides updates and important messages regarding PJM tools.

Key Product Features

- Used by members to view updates and important messages regarding PJM tools

[Resource Tracker](#) provides generation owners a single view of generator ownership information as recorded across various PJM applications.

Key Product Features

- Single point mechanism for generator ownership information
 - Ownership changes
 - Energy, Capacity and Ancillary Service Ownership
 - Marketing Company
 - Dispatching Company
- Annual confirmation period
- Created in 2013 to provide a single point mechanism for Generation Owner Information
- In December 2018, Stakeholders endorsed changes to move confirmation period to Annually with a 4 week duration
- In 2019 and 2020, further enhancements were made to field logic and formatting

[Voting](#) facilitates voting at the Markets and Reliability Committee and Members Committee meetings.

Key Product Features

- Facilitates voting at the Markets and Reliability Committee and Members Committee meetings
- Vote tallying and reporting
- Tool also allows both on-site and remote meeting attendees to cast votes for agenda items presented to the membership for voting