



# PJM.com Roadmap

As of February 13, 2024

- Timeline update for Planning Reforms
- Updates to Project Status and Cost Allocation page
- Update on PJM.com slowness
- Message for users scraping data from PJM.com

Product - Action Required	Deadline	Who May Be Affected
<b>Secure Area Expiration</b> – click the <i>Renew Now</i> link on the secure page	<b>June 2024</b>	Anyone with access to secure areas on pjm.com
<b>PJM.com Slowness</b> - Report any slowness to PJM	<b>Ongoing through December 2024</b>	Anyone visiting PJM.com
<b>Planning Section updates</b> – No action required	<b>March 2024</b>	Anyone visiting Project Status & Cost Allocation page under the Planning section
<b>Planning Reforms</b> – No action required	<b>May 2024</b>	Anyone visiting Service Request Status pages under the Planning section



2024											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Nov	Dec
Secure Area Expiration					Production	◆					
Slowness (Ongoing through 2024 )										Production	◆
Planning Reforms						◆	Production				
Planning Section Updates				◆	Production						

**Legend**

- Start Date
- ◆ End Date

- Access expiration policy for Members:
  - Access will expire in three years
- Access expiration policy for Non-Members and PJM staff:
  - Access granted prior to August 8, 2023, will expire in one year
  - Access granted after August 8, 2023, will expire in two years
- Notification will be sent before access expires

Area	Action Required
PJM.com secure areas requiring access approval, as well as potentially CEII authorization	Use the renew option to keep access



# Renewing Secure Area Access

## 1. Email reminder sent before expiration

Account Updates

Hello Tawnya,

Your access to **My PJM User Interface Standards** secure area will **expire** on December 12, 2021. To renew your access, visit the secure area linked on the page below, sign in with your account gought1212 and click *Renew Now*.

<https://www.pjm.com/mypjm.aspx>

**Questions?**  
Contact PJM Customer Service at 1 (866) 400-8980 for additional

## 2. Click *Renew Now* on secure page

Home > About PJM > User Interface Standards

Access expires in 1 day. [Renew Now](#)

### User Interface Standards

This section of the website provides user interface standards for development, testing and maintenance of the following PJM websites and tools:

## 3. Click *Request Access* button

Home > Sign In to My PJM > Request Access

### Request Access

The page you have requested requires additional access that you do not currently have. Click the Request Access button below to proceed with requesting the access. Certain access may be granted automatically, but other access may require additional steps. You will be contacted via email or phone if additional information is required to complete these steps. If you request access to a secure area and are granted the access, you have to sign back out and sign in in order for the access to show up.

- User Interface Standards -

[Request Access](#)

- Updates include:
  - Immediate-Need Projects will now be displayed along with other project types.
  - Additional project-related information will become available.
- The release is scheduled for the end of March.
- The latest updates will be demonstrated at the next Tech Change Forum.

- PJM is currently implementing a Reformed Interconnection Process, which involves transitioning eligible New Service Requests from a serial 'first-come, first-served' queue approach to a 'first-ready, first-served' cycle approach.
- Projects in both formats will be available on PJM.com.
- The initial phase is scheduled for release in May.

PJM.com slowness is a long-term initiative with many variables due to the complexity and size of the website. We are working through multiple factors that may contribute to the website delays, specifically:

- Move Search engine to Cloud - Completed in March 2023
- Hardware updates – Completed in January 2024
- Network adjustments – Complete in February 2024
- Refactor PJM.com home page – Launching in February
- Move PJM.com and its sub-sites to Cloud – In progress (Target completion: May 2024)
- Upgrade software to the latest version – In progress (Target completion: May 2024)
- Refactor code base – In progress (Target completion: December 2024)
- Measure performance metrics – Ongoing

- PJM does not support scraping data from the website
- Data is provided in Data Miner
- Code base refactoring of the homepage will break existing home page scraping processes

**Moving the PJM.com site to Cloud will break some automated processes (scraping) used to retrieve data from the site. (May 2024)**

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**PJM.com**



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

[custsvc@pjm.com](mailto:custsvc@pjm.com)

**PROTECT THE  
POWER GRID  
THINK BEFORE  
YOU CLICK!**



Be alert to  
malicious  
phishing emails.

**Report suspicious email activity to PJM.**  
(610) 666-2244 / [it\\_ops\\_ctr\\_shift@pjm.com](mailto:it_ops_ctr_shift@pjm.com)





# Product Details

PJM's corporate website, [www.pjm.com](http://www.pjm.com), is the interface for information and tools used by PJM and its members & stakeholders

## Key Product Features

- Display Content and Data
- Meeting/Event/Training Registration, Secure Content Areas
- Manuals, Filings & Orders, Reports
- Real-Time Dashboards, Maps