



Security Update

Jim Gluck

Director, Enterprise Information Security

Important Security Alerts

- **QR Code Phishing Emails:** Energy company targeted in QR code phishing campaign.
- **AI and Security Impacts to Electricity Sector:** E-ISAC report provides analysis on threats and opportunities with AI.
- **Cyberattack on Energy One:** Corporate systems impacted in Australia and the UK.
- **DOE Cybersecurity Grant:** Grant focuses on boosting nuclear plant cybersecurity.

Key Threats

- Exploitation of unpatched vulnerabilities
- Phishing and smishing attacks
- Distributed denial of service attacks
- Business email compromise

Contact PJM

- To report unusual events, notify your normal PJM contacts.
- To report connectivity issues contact Member Relations.
- To report suspicious email, notify SecurityAlertTm@pjm.com.
- Share this info with your security team.

Presenter:
Jim Gluck

jim.gluck@pjm.com

Security Update



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID
THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com

